# The UPS Store

### Kansas City Marriott Downtown

Coming September 2017\*!

Customer Package and Service Offerings for NORM 2017



The UPS Store Contact Information To Be Announced July 2017

### **Printing Services**

With a team of full time Print Managers AND on-site graphic designer, let us prove to you that we can make the difference between a successful event and one to be remembered.

If it can be printed.... we can do it!

- Digital B&W and Color Prints
- Posters, Banners, Signs
- Foam Core/Gator Board Mounting & Laminating
- Brochures, Pamphlets, and Flyers
- Binding and Laminating
- Retractable Banners
- Business Cards
- Letterhead and Stationery
- Two Pocket Folders

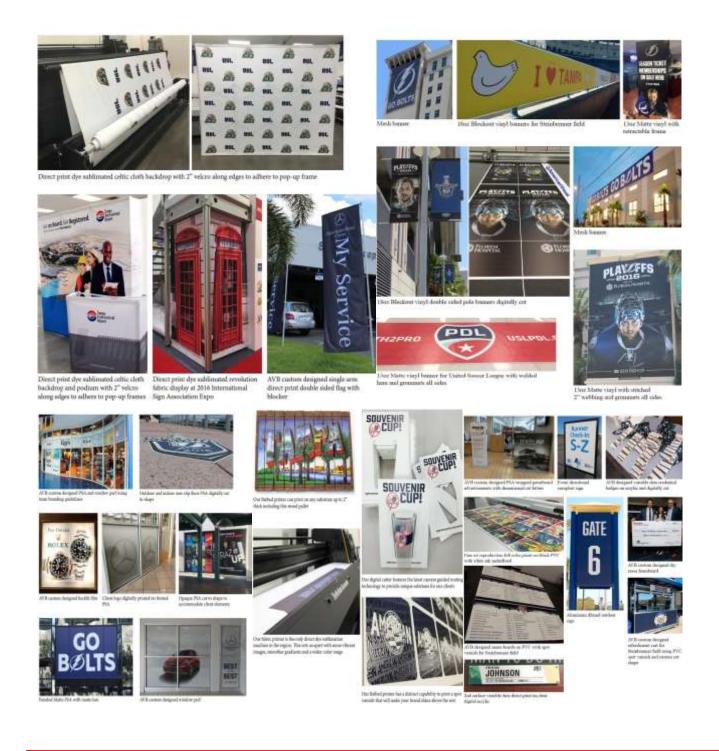
and much, much more...

All of our print products are competitively priced to give you value and convenience. Please contact us directly to discuss your printing options prior to your next event.

### eliminating shipping and handling fees!

### Printing Services cont'd

#### Sample projects to highlight our capabilities



Eliminate the hassle of looking for a vendor to complete projects local to your Show – we can do it all right at Kansas City Marriott Downtown!

## **Self-Service Printing Options**

Self-service copiers are located in our business center on-site. These are accessed with credit card swipe and connected to high-speed color and black and white print machines.



With prior arrangements, we will provide you with a code that you can use during your Show as an alternative to credit card.

#### **Private Printers Available**

Need more printing? Easier Access? Arrangements can be made to have your own copier for use in your conference room.

Consult The UPS Store Business Center team for additional information or to arrange your own private copier.

Prevent lost, damaged, or late packages of printed materials by allowing The UPS Store to handle all of your printing needs. You take care of your Show, we'll take care of the printing. We're here to help and we mean it!

# Shipping and Receiving

The UPS Store provides a full range of package services to include:

Receiving

Shipping: Domestic & International

**Packaging** 

Crating & palletizing

Freight shipments (inbound and outbound)

The UPS Store Business Center is open the following hours\*\*:

Monday-Friday 7am-7pm Saturday-Sunday 10am-4pm

Please address all packages as indicated below:

Kansas City Marriott Downtown
C/O Recipient's Name
Recipient's phone number
Show Name & Dates
200 W 12<sup>th</sup> St
Kansas City, MO 64105
Phone: XXX.XXXX

With our receiving services, you can have the peace of mind that your packages are already delivered and on-site at Kansas City Marriott Downtown prior to your arrival. The UPS Store can confirm receipt upon inquiry.

<sup>\*\*</sup> hours may be extended during Show dates to best serve guest needs. Contact The UPS Store Business Center team for hours of operation on specific dates

# Shipping & Receiving cont'd

If you are expecting more than 10 packages or any pallets, please coordinate your delivery with The UPS Store. Also, please note that a parcel handling fee will be charged for all packages received and/or sent at Kansas City Marriott Downtown, for the service of the item(s) being received, inventoried, stored, and delivered within hotel property. We don't recommend the delivery of item(s) to locations beyond hotel property, such as to the Convention Center outside of hotel property, as they may be misdirected and/or delayed.

Parcel Handling Fees: Separate fees apply for each direction of parcels (Inbound\* & Outbound\*\*).

Small Package (Less than 150lbs.)	Freight \$300 per pallet	
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Additional fees may apply for shipments or deliveries outside of normal business hours.

The UPS Store can ship small packages or freight. Current UPS rates are charged on top of any handling fee. Full service packing available as well. Pricing varies by item, size and value.

The UPS Store and Kansas City Marriott Downtown are not responsible for any abandoned materials and they are discarded three (3) business days from scheduled pickup date.

With prior arrangements, The UPS Store Shipping Station can be setup for a Show during move in and/or move out to allow Exhibitors and Attendees to have easy access to package receiving and shipping. Faster move in, faster move out = Happy Customers!

Plan ahead and be prepared. Shipping your items ahead of time allows you to focus more on your day to day commitments leading into your conference, meeting or convention.

<sup>\*</sup>Each inbound fee includes receiving, securing and storage for up to 3 business days prior to arrival. 10% per day storage fee for days 4+
\*\*Each outbound fee includes labeling, taping, securing package(s) for pickup, and ensuring prompt pickup by the appropriate carrier

### The UPS Store #XXXX at Kansas City Marriott Downtown

200 W 12th St, Kansas City, MO 64105 Phone: (XXX) XXX.XXXX | Fax: (XXX) XXX.XXXX

Email: To Be Announced July 2017 | Website: To Be Announced July 2017

#### Copy, Print & Document Service Request Form

Please Complete Information Below and Submit to The UPS Store.

Name of Convention:	Date(s) of Convention:			
Person Requesting Job	Contact Information	Delivery Date/Room		
Document Title		Billing Code		
	•	BMITTED 2 WEEKS PRIOR TO YOUR EVENT EK PRIOR FOR SMALLER REQUESTS.		
(	Orders submitted later than i	required may be subject to a rush fee.)		
Total Number of Originals:	Tota	I Number of Sets Required:		
COPY/PRINT SPECIFICATION	ONS (select one from each ca	ategory):		
Ink Color: Black & White	Color	Print Type: Single Sided Double Sided		
Paper: Standard	Card Stock	Stapled: Left Corner Saddle Stitch		
Hole Punched: 2-Hole (Top	) 3-Hole (Side)	Fold: Half Fold Tri-Fold		
Binding: Comb Co	oil UniBind			
	, we will use this authorizatio	if you have any questions or special needs. on to charge your credit card account for the above set te the information requested below.		
Please check one:	American ExpressDis	scoverVisa MasterCard		
Account Number		Expiration Date		
Cardholder's Name		CVV Code		
Cardholder's Billing Address	S Address			
	City State	Zip Code		
Cardholder's Signature				
J				

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### The UPS Store #XXXX at Kansas City Marriott Downtown

200 W 12th St, Kansas City, MO 64105 Phone: (XXX) XXX.XXXX | Fax: (XXX) XXX.XXXX

Email: To Be Announced July 2017 | Website: To Be Announced July 2017

#### **Mounted Poster / Banner Order Form**

Please complete information below and submit to The UPS Store. Step 1: Choose Size-Please provide poster size in INCHES. Width X Height Step 2: Choose Media-Matte Paper \_\_\_\_\_ Gloss Paper \_\_\_\_ Polyester Vinyl \_\_\_\_ Permanent Adhesive White \_\_\_\_\_\_ Permanent Adhesive Clear \_ Step 3: Finishing Options-Glossy Laminated Foam Core \_\_\_\_\_ Matte Laminated Foam Core \_\_\_\_ White Foam Core (no laminate protectant) \_\_\_\_\_ Gatorboard Upon Request \_\_\_\_ Step 4: File Name/Quantity File 1- Name \_\_\_\_\_ Quantity Needed \_\_\_\_\_ File 2- Name Quantity Needed Quantity Needed \_\_\_\_Quantity Ordered: \_\_\_\_\_ Name/Company Name: \_\_\_\_ \_\_\_ Order Date: \_\_\_ Contact Name: UPS Store Associate: Email Address:\_\_\_\_ CREDIT CARD PAYMENT For your convenience, we will use this authorization to charge your credit card account for the above services requested. Please complete the information requested below. **Expiration Date** Account Number **CVV Code** Cardholder's Name Cardholder's Billing Address\_\_\_\_\_ Address City State Zip Code Cardholder's Signature

### The UPS Store #XXXX at Kansas City Marriott Downtown

200 W 12th St, Kansas City, MO 64105
Phone: (XXX) XXX.XXXX | Fax: (XXX) XXX.XXXX
To Be Appended to 2017 | Websites To Be Appended to 1

Email: To Be Announced July 2017 | Website: To Be Announced July 2017

# Authorization for Credit Card Use Inbound/Outbound Package Handling Order Form

PLEASE PRINT AND COMPLETE THIS AUTHORIZATION AND RETURN.
All information will remain confidential

Name on Card:					
Billing Address:				_	
				_	
				-	
Credit Card Type: _	Visa	MasterCar	d Disc	over	AmEx
Credit Card Number:					
Expiration Date:					
Card Identification Num	ber:	(last 3 digits located Amex 4 numbers on	d on the back of the the front)	ne credit card.	
I authorize The UPS Store rendered. I agree to pa cardholder agreement.	_	•			nk
Cardholder – Please Sign	and Date				
Signature:					
Date:				_	
Print Name:				_	

Return the completed and signed form to the following:

Email: To Be Announced July 2017

Fax: XXX.XXX.XXXX

### We Look Forward to Serving You!

As you begin planning for your Show and trip to Kansas City, remember The UPS Store is here to serve you in any way we can.

Our partnership with Kansas City Marriott Downtown has given us the opportunity to assist you with every facet of your meeting or event, from a Business Service perspective.

Don't hesitate to let us know how we can help better your visit.

We can print anything you'd possibly need and have it ready and awaiting your arrival. On time, in one piece, guaranteed to meet your expectation.

Send your packages ahead of time and we'll have it ready and awaiting your instruction. Peace of mind goes a long way when planning a Show for several thousand people.

Use our expertise to ship everything to the next destination or back home.

Let us prove it to you. Call today for more information.