**Hitting All the Right Notes: 15 Years of Rheumatology Excellence**

**Agenda**

***All Events are on Eastern Time***

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| **Thursday, September 24** |
|  5:00pm – 6:00pm | ***Welcome Reception & Conference Orientation*** |
| **Friday** |
|  9:00am – 9:30am | ***Welcome & Review of Conference***  |
|  9:45am – 10:45am | **Keynote: Claiming Your Inner Action Hero**John Davis |
| 11:00am – 12:00pm | **A Nightmare in Rheumatology 2020/2021 “Escape and Evade”** Sean Weiss, CHC, CEMA, CMCO, CPMA, CPC-P, CMPE, CPCDoctorsManagement |
| 12:00pm – 2:00pm | ***Lunch & Visit the Virtual Exhibit Hall (Prizes available)*** |
|  2:00pm – 3:00pm | **Fire Your Patient Without Fear of Litigation** Heidi Kocher, Partner, Liles Parker**Infusion Center Strategies in an Era of Complex Therapies**Christine Mann, MBA, CMOMChief Operating Officer, Director of DENT Infusion Center |
|  3:15pm – 4:15pm | ***Adaptive Leadership: Managing and Supporting Your Team During Uncertain Times*** Liz Jazwiec, Author & Speaker |
|  4:20pm – 4:50pm | ***NEC Compliance Workshop***Greg Thompson. MBA, CMPM, Co-Chair NORM Education Committee |
|  5:00pm – 6:00pm  | **Do’s and Don'ts of Preparing for an Audit** Shannon O. Deconda, CPC, CPC-I, CPMA, CEMC, CMSCSDoctorsManagement  **Emerging Threats to our Practice & Patients -- Learn how to Effectively Engage with Lawmakers**Emily Graham, RHIA, CCS-PHart Health |
|  6:30pm – 7:30pm | ***Fighting Inflammation With Food: An Exclusive Evening With Celebrity Chef Michael Symon*** |

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| **Saturday, September 26** |
| 9:00am – 10:00am | **Conversational Oxygen – a Guide to Pro-Active Communication with Employees and Others** Michelle BradenMSBCoach |
| 10:15am – 11:15am | **Membership Annual Meeting** |
| 11:15am – 12:00pm | ***Visit the Exhibitors- Q&A available*** |
| 12:00pm – 1:00pm  | **Telemedicine Emerging Trends** Aneel Infran, CTC, CTLPresident, CEO IMST Innovation**Demystifying the MIPS Security and Risk Analysis** Jennifer Cosey, Senior ConsultantEagle Associates |
|  1:00pm – 2:00pm | ***Visit the Exhibitors- Q&A available Prizes Available*** |
|  2:00pm – 3:00pm  | ***Lessons Learned During the Pandemic***Panelist: Judy Stovall, Donnie Craig, Jaime Fiore, ?????? |
|  3:15pm – 4:15pm | **Opting Out of Medicare: How and Why?** Dr Elle McKnightSummit Arthritis & Infusion |
|  4:30pm – 6:00pm | **Evaluation and Management (E/M) Coding Changes for 2021** Jean Acevedo, LHRM, CPC, CHC, CENTC, AAPC FellowAcevedo Consulting, Inc |