**Language for email to corporate members and current exhibitors – USE Mailchimp Holiday Card List - WEDNESDAY**

To our valued corporate members,

The National Organization of Rheumatology Managers (NORM) is proud to announce the selection of our first-ever NORM Executive Director (ED). Please help us welcome, new NORM ED Andrea Zlatkus.

Andrea has extensive experience within the NORM organization. She has been involved in the Caring Committee, NORM Education Committee, Advocacy and Healthcare Policy, Practice Manager Bootcamp, Physician Bootcamp, and the CMPM and CRMS certification programs. She served 7 years on the NORM board including President in 2017 – 2019. She serves as a member of the NORM Ventures Board and has been an advocate for rheumatology patients and managers around the country throughout her career.

She has worked in Rheumatology as Practice Manager for Chester County Rheumatology for the last 24 years.

She is ready to hit the ground running to continue to mentor and motivate NORM committees and work with the NORM Board and our corporate members. We are thrilled to continue to work with Andrea in this new position!

Please help us in extending warm congratulations to Andrea, and we look forward to seeing you in Arizona this October.

Again, thank you for your support!

Sincerely,

Jay Salliotte

NORM President

**Language for website – news blog**

**HEADER:** NORM Executive Director named - Andrea Zlatkus

The National Organization of Rheumatology Managers (NORM) is proud to announce the selection of our first-ever NORM Executive Director (ED). Please help us welcome, new NORM ED Andrea Zlatkus.

Andrea has extensive experience within the NORM organization. She has been involved in the Caring Committee, NORM Education Committee, Advocacy and Healthcare Policy, Practice Manager Bootcamp, Physician Bootcamp, and the CMPM and CRMS certification programs. She served 7 years on the NORM board including President in 2017 – 2019. She serves as a member of the NORM Ventures Board and has been an advocate for rheumatology patients and managers around the country throughout her career.

She has worked in Rheumatology as Practice Manager for Chester County Rheumatology for the last 24 years.

We are thrilled to continue to work with her in this new position!

Please help us in extending warm congratulations to Andrea!

**Language for email to members via membership portal**

To our valued NORM members,

The National Organization of Rheumatology Managers (NORM) is proud to announce the selection of our first-ever NORM Executive Director (ED). Please help us welcome, new NORM ED Andrea Zlatkus.

As Practice Manager of Chester County Rheumatology, Andrea has managed a two-physician practice and 12-chair infusion center and brings a deep knowledge of HIPPA, EMR, MACRA and compliance issues with her over 20 years of experience. Additionally, you may already remember or have worked with Andrea as our 2017-2019 NORM president.

She’s mentored and motivated NORM committees, served as member of NORM Ventures Board and all around been an advocate for rheumatology managers and patients around the country throughout her career. We are thrilled to continue to work with her in this new position!

Please help us in extending warm congratulations to Andrea, and we look forward to seeing you in Arizona this October.

Again, thank you for your support!

Sincerely,

Jay Salliotte

NORM President